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Introduction

Thank you for your trust in our company and for buying the new Energy Phone Max 3+. We hope you enjoy them.

Before you start using your smartphone, we recommend you to read this manual and familiarize yourself with it. It will only take a few minutes and will help you enjoy your device with maximum performance.

Find the complete manual of the Energy Earphones 1 Bluetooth in the following link

<http://www.energysistem.com/en/guide/42817> (<http://www.energysistem.com/en/guide/42817>)

Care and maintenance

- Do not expose your Energy Phone Max 3+ to impacts, dust, direct sunlight, humidity or high temperatures for long periods of time.
- Do not use neither corrosive nor abrasive cleaning products.
- Keep the device clean and free of dust using a soft and dry cloth.
- Please do not dismantle the device. All reparation works should be carried out exclusively by qualified staff of Energy Sistem Technology, S.A.
- Do not expose your Energy Phone Max 3+ to temperatures or humidity outside the recommended range.
- Operating temperature: -20 to 45 degrees.
- Operating humidity: 65+/-20% RH

Main features

SCREEN

- 5.2" anti-fingerprint touchscreen with anti-fingerprint coating
- IPS technology
- HD resolution (1280 x 720 pixels)

PROCESSOR

- Quad Core ARM Cortex A53 1.25 GHz processor
- Integrated GPU Mali-T720 MP1

DESIGN

- Metal body
- Highly resistant glass to protect the screen

OPERATING SYSTEM

- Android™ 7.0 Nougat

CAMERAS

- 13 MP rear camera with Samsung AF sensor (S5K3L8XXM3) and LED flash
- 5 MP front camera with 84.3° FOV

MEMORY

- 2 GB RAM DDR3
- 16 GB internal memory expandable by a further 128 GB via microSD-HC/XC cards

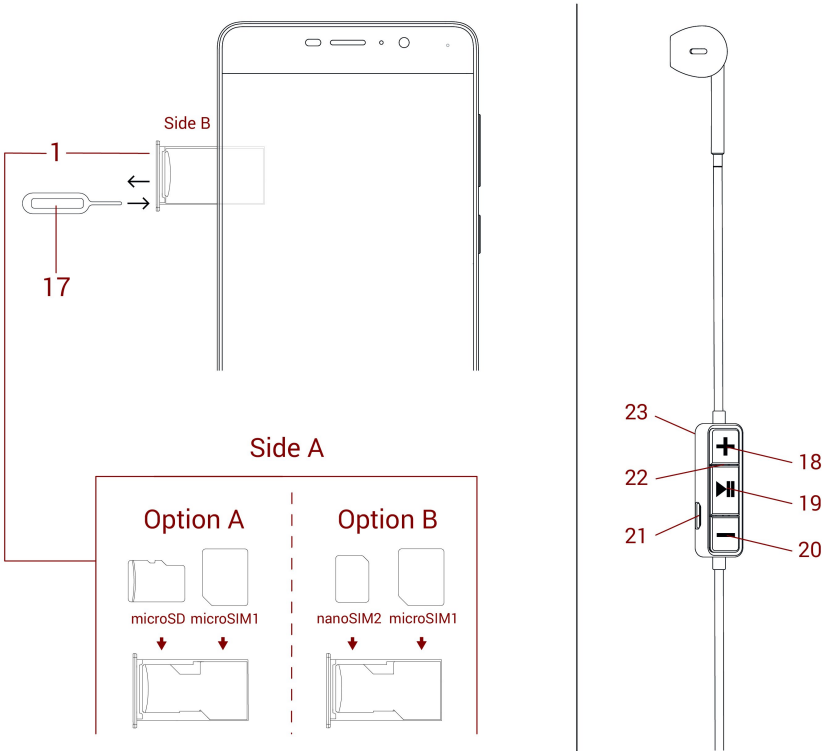
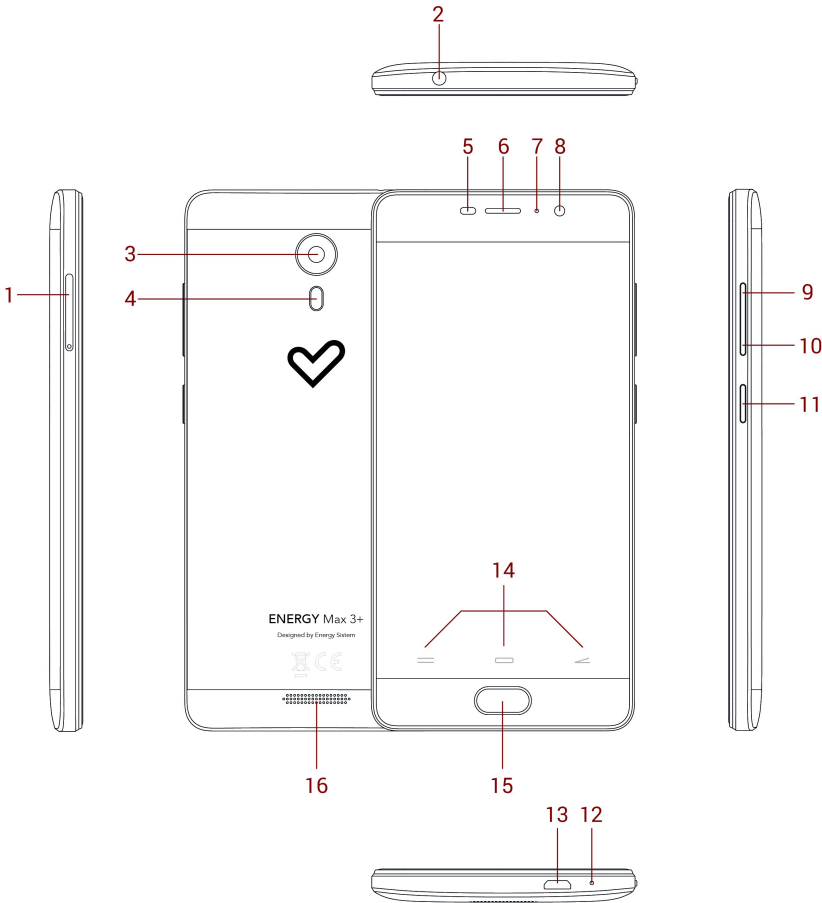
CONNECTIVITY

- 4G: 800/900/1800/2100/2600 MHz (FDD-LTE BANDS III / VII / XX)
- 3G: 900/2100 MHz (WCDMA BANDS VIII / I)
- 2G: 850/900/1800/1900 MHz (GSM BANDS)
- Bluetooth® 4.1
- WI-FI 802.11 a/b/g/n
- A-GPS

Product content

- Energy Phone Max 3+
- Energy Earphones 1 Bluetooth
- USB Type B cable
- AC/DC power adapter (EU plug). Input: 100-240 VAC 50-60 Hz. Output: 5 V 2 A
- Card eject tool
- Quick guide

General overview



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- 1. MicroSIM 1/nanoSIM 2/microSD card tray
- 2. Headphones output
- 3. Rear camera

4. Rear flash
5. Proximity and luminosity sensors
6. Earphones
7. Notification LED
8. Front camera
9. Volume +
10. Volume -
11. Power button
12. Microphone
13. MicroUSB port
14. Touch buttons: Recent Apps, Home, Back
15. Fingerprint sensor
16. Speaker
17. Card eject tool

Earphones

18. Volume +
19. Multifunction button
20. Volume -
21. MicroUSB port
22. LED indicator
23. Microphone

<

Charging the device

Your Energy Phone Max 3+ features a rechargeable built-in battery. The charging time ranges from 2 to 3 hours, depending on whether the device is on or off. The device features Quick charge technology to charge the battery to 60% in less than an hour. Always charge your phone through the USB cable and the power adapter that come with the product to comply with the battery charging times.

Your Energy Earphones 1 Bluetooth feature a rechargeable built-in battery. The charging process takes approximately an hour and a half. When the battery level is low, you will hear a warning sound and the LED indicator (22) will flash red. Connect the charging cable to the microUSB port (21). The LED indicator (22) will glow red while charging the battery and will turn blue once the battery is fully charged.

Switching the device on and off

Please verify that the nano/microSIM/microSD cards are correctly inserted in their corresponding slots as explained in the "How to insert the microSIM 1/nanoSIM 2/microSD cards" section before turning on your Energy Phone Max 3+. Press the power button (11) located on the right side of your device for one second. Once the operating system has loaded completely, please unlock the device to start using it. Proceed to enter the PIN number of your SIM cards and then drag your finger upwards on the main screen.

Press and hold the power button (11) until the power off menu appears on screen and then select "Switch off" to turn off your Energy Phone Max 3+. Briefly press the power button (11) to lock/unlock the device thus, turning the screen off/on. You can also unlock the device using the fingerprint sensor (15) once you have set it up (please refer to the "Fingerprint sensor" section).

Press and hold the multifunction button (19) for 2 seconds to switch on your Energy Earphones 1 Bluetooth. The LED indicator (22) will glow blue and you will hear a confirmation sound. Press and hold the multifunction button (19) for 3 seconds to switch them off. The LED indicator (22) will glow red for 2 seconds and you will hear a confirmation sound.

How to insert the microSIM, nanoSIM or microSD cards

To insert the microSIM/microSD cards you should remove the card tray (1) using the tool (17) located on the external part of the envelope that comes with the product. Insert the tool into the tray hole (1). Once removed, you will see that there are two possible SIM and SD storage card combinations:

Option A: MicroSIM card 1 + microSD storage card.

Option B: MicroSIM card 1 + nanoSIM card 2

Main gestures

- Tap

Touch the screen briefly



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- Double tap

Touch the screen twice quickly



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f3533353536396

- Drag

Move your finger over the screen while maintaining continuous contact



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f3533353536396

- Slide

Slide your finger quickly over the screen



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f3533353536616

- Press

Touch the screen for an extended period of time



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f3533353536616

- Zoom

Zoom in and out the image on screen

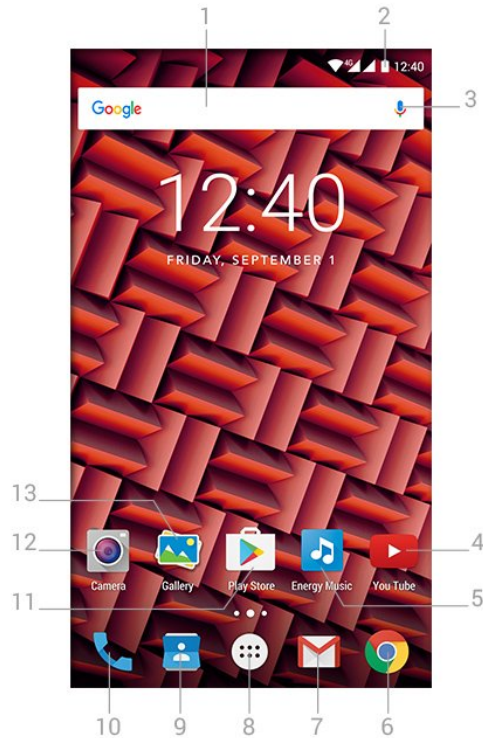


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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f3533353536616

Main screen



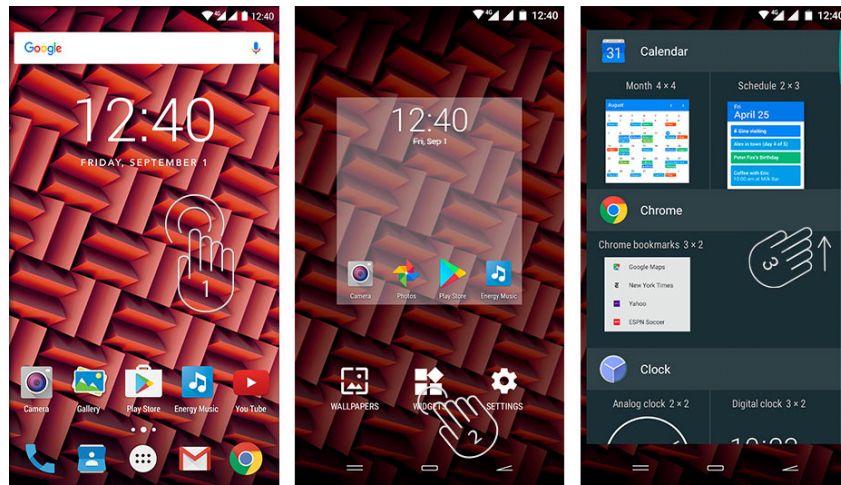
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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323930392f3539626136373

1. **Search:** Direct access to Google's™ search engine.
2. **Status Bar:** displays information about the signal status, battery and clock. If you slide down your finger over this area twice, you will access the basic settings menu that manages notifications as well as the main settings menu.
3. **Voice Search:** Access to Google's™ voice search and much more.
4. **YouTube™:** Watch your favourite videos on YouTube.
5. **Energy Music:** music player.
6. **Internet:** web browser.
7. **E-mail:** e-mail service.
8. **Menu:** access to application and widget menus.
9. **Contacts:** Contact management.
10. **Phone:** Calls and call log.
11. **Play Store™:** Download the best and most popular apps for your Android™ system.
12. **Camera:** access to the built-in camera.
13. **Gallery:** Image gallery.

Widgets



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323930392f3539626136386

In order to add a Widget to one of your desktops, tap the centre of the desktop (1) and then, select "WIDGETS" at the bottom of the screen (2). You can slide your finger to the right (3) to see all installed Widgets. Select the one you want to add to your desktop by keeping it pressed and then release it on the desktop.

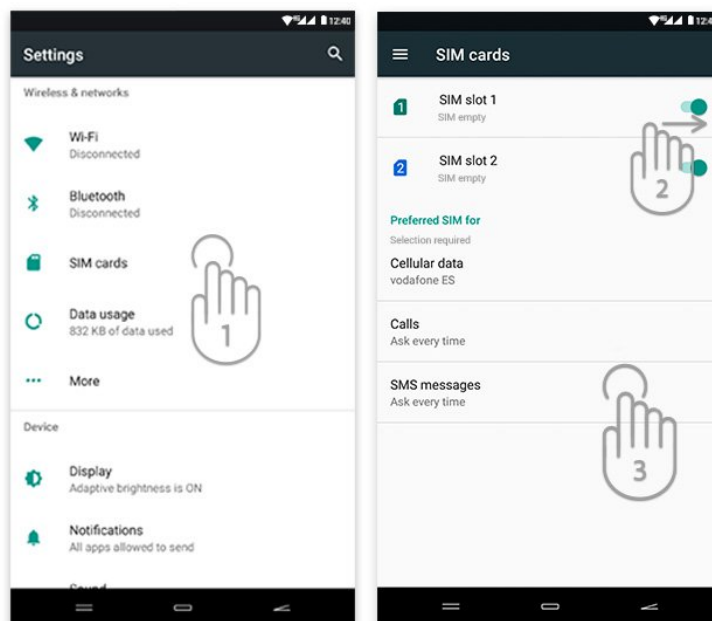
Widgets can be easily removed or relocated to other screen areas. To relocate a widget, select it by pressing it for a few seconds. Once the app has been highlighted, you can move it to another desktop position.

To remove the widget, keep it pressed for a few seconds without releasing it until the corresponding icon appears on top of the screen. Then, drag the widget to that icon and release it.

SIM card setup

Your Energy Phone Max 3+ offers the possibility of using two nanoSIM cards or a nanoSIM card and a microSD card. In Settings > SIM Management, you can manage the use of these cards.

In this section you can set the data connection, set the default card to make or receive calls and send or receive text messages.



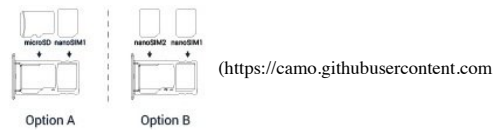
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To insert the nanoSIM/microSD cards remove the card tray (see number 1 of "General overview") using the tool (see number 17 of "General overview") located on the external part of the envelope that comes with the product. Insert the tool into the tray hole (see number 1 of "General overview"). Once removed, you will see that there are two possible SIM and SD storage card combinations:

Option A: nanoSIM card 1 + microSD storage card

Option B: nanoSIM card 1 + microSIM card 2

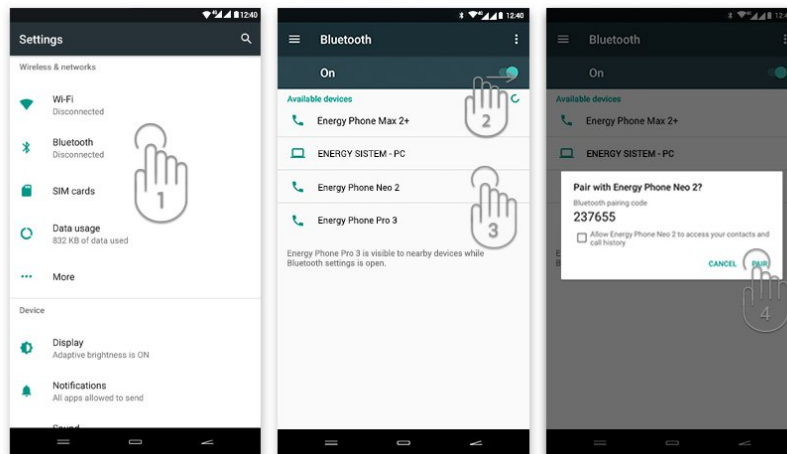


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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643364356

Bluetooth setup

Your Energy Phone Max 3+ features Bluetooth 4.1 to connect your device to headphones, computers, tablets or any device that supports such communication protocol. You just need to go to Settings > Bluetooth and turn the switch ON. Then, the device will start a search of all available devices and once it has finished, you will only have to select one of them to establish the connection.



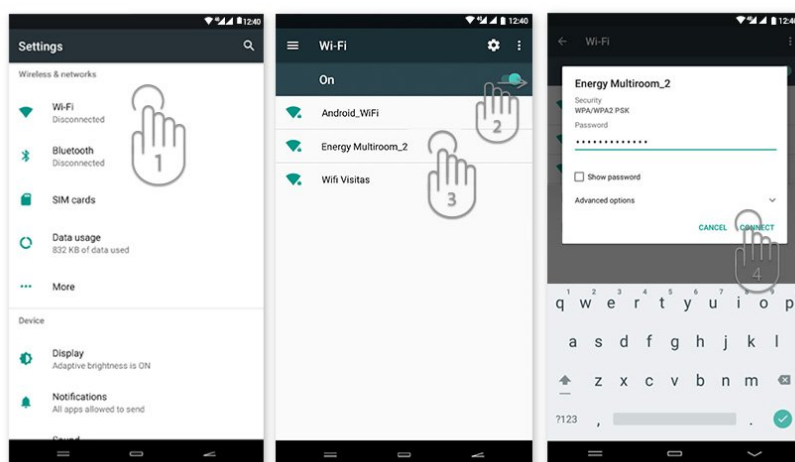
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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643364356

1. Settings > Bluetooth.
2. Enable the Bluetooth option.
3. Select the device you want to connect to.
4. Accept the pairing request.

Wi-Fi setup

Your Energy Phone Max 3+ has Wi-Fi 802.11 b/g/n connectivity and works with both the 2.4 GHz and 5 GHz bands. To connect your device to any wireless network, you just have to go to Settings > Wi-Fi and turn the switch ON. The device will start then a search of all available networks and you will only have to select one of them to connect it.



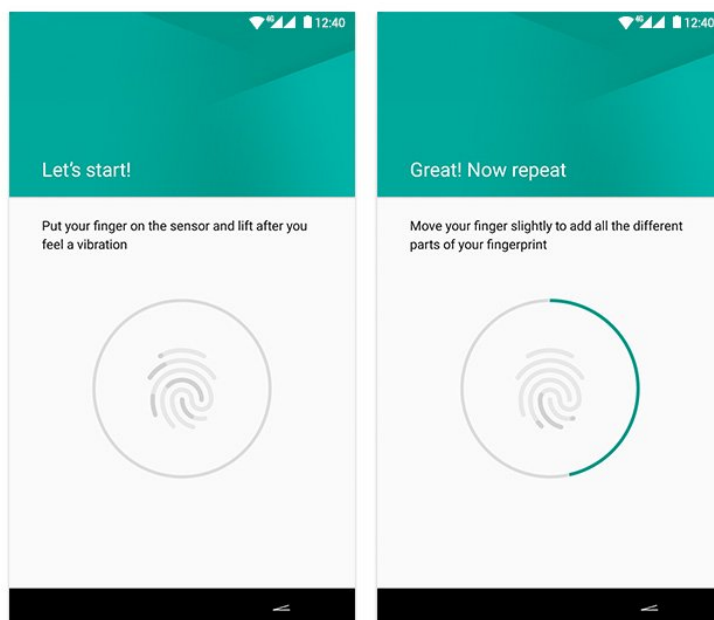
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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643261643

1. Settings > Wi-Fi.
2. Enable the Wi-Fi option.
3. Select your Wi-Fi network.
4. Connect.

Note: Your Energy Phone Max 3+ is compatible with the following security and encryption standards: WEP, WPA, WPA2, TKIP and AES. Once you have completed the authentication process successfully, your Energy Phone will save the Wi-Fi access data and your device will be ready to access the Internet. The device will remember the network and will automatically connect to it whenever is available.

Fingerprint sensor

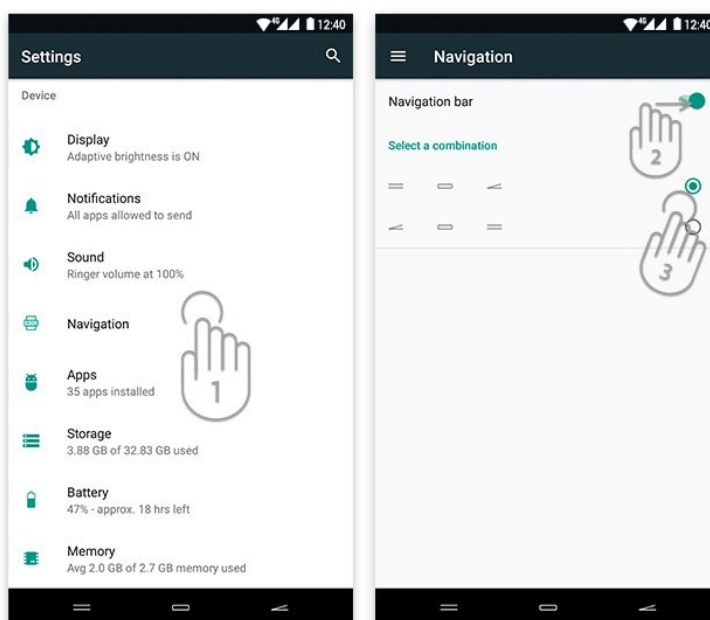
You will be able to scan your fingerprints and use them to unlock your device or set quick access to your Apps or contacts at Settings > Security > Digital Fingerprint.



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Browser menu

Go to the Settings > Navigation if you want to disable the main screen buttons and use the fingerprint sensor: go back (briefly tap), return to Home screen (one click) or access the recent Apps window (double click). You will also be able to change the order in which touch buttons are displayed on screen.



(<https://camo.githubusercontent.com/e864a53c2b70bed72f5b322a962c7a1920b848e6/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643261643>)

Internet browser

Your new Energy Phone Max 3+ has a powerful web browser among the list of installed default applications. With it you will be able to surf the Internet smoothly and easily.

Once the device is connected to a Wi-Fi, 3G or 4G network, press the browser icon located on the desktop or in the application menu to start the program. The system will load and display the home page set by default.



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/23eb9e0459dce8c9d960a2c895885c366f5c9110
/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643261643

1. URL address.
2. Current tabs.
3. Settings.

Pairing your Earphones

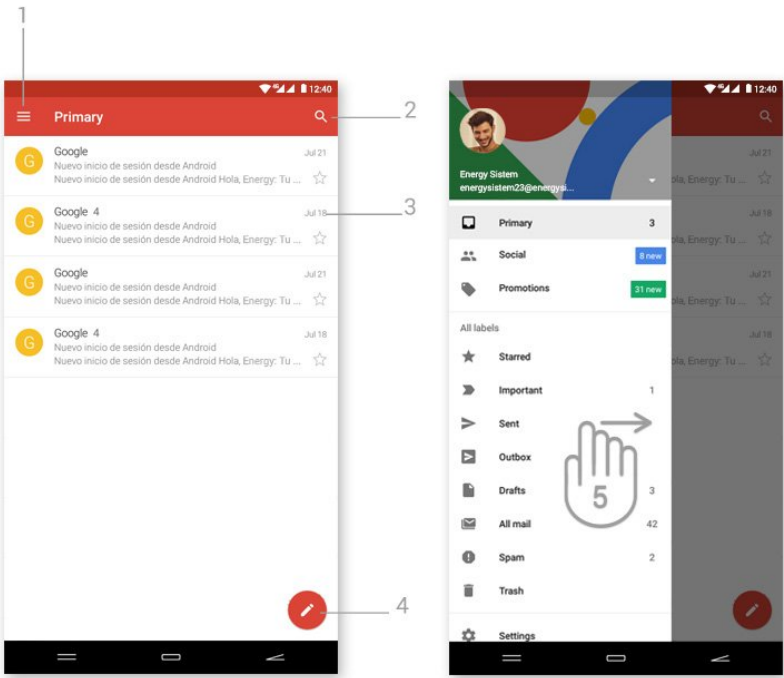
1. When your earphones are off, press and hold the multifunction button (19) for 4 seconds and the LED indicator (22) will start flashing blue and red.
2. Enable Bluetooth mode on your Energy Phone Max 3+ or device and connect your "Energy Earphones 1 Bluetooth". You will hear a confirmation sound.

Earphones functions

1. Play/Pause: Press the multifunction button (19).
2. Volume +/Volume -: Press Volume + (18) or Volume - (20) to turn up and down the volume respectively.
3. Next/Previous track: Press and hold Volume + (18) or Volume - (20) while music playback is on in order to hear the next or previous track.
4. Answer an incoming call/end a call: Press the multifunction button (19).
5. Reject an incoming call: Press and hold the multifunction button (19) for 2 seconds.
6. Redial a number: Press the multifunction button (19) twice while playback is paused.

E-mail settings

Note: in order to get to know your account settings, please ask your e-mail service provider.



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- 1. Selected folder.
 - 2. Search.
 - 3. E-mails.
 - 4. New e-mail.
 - 5. Folders.

Music player



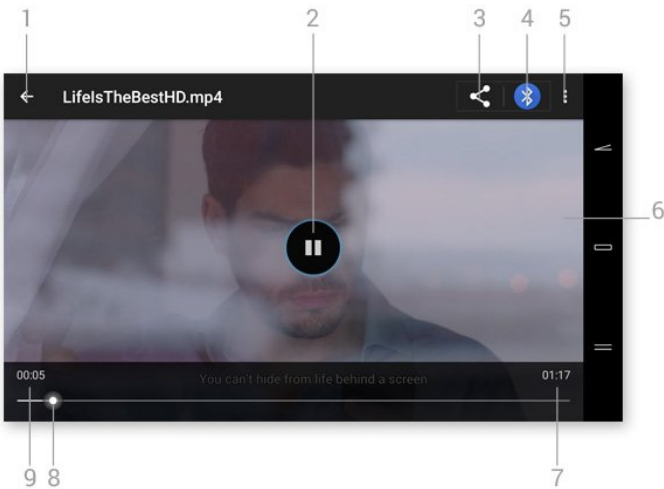
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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643261643

- 1. Playlist
- 2. Display
- 3. Length
- 4. Random playback
- 5. Next song
- 6. Play/Pause
- 7. Previous song
- 8. Repeat
- 9. Elapsed time
- 10. Progress bar

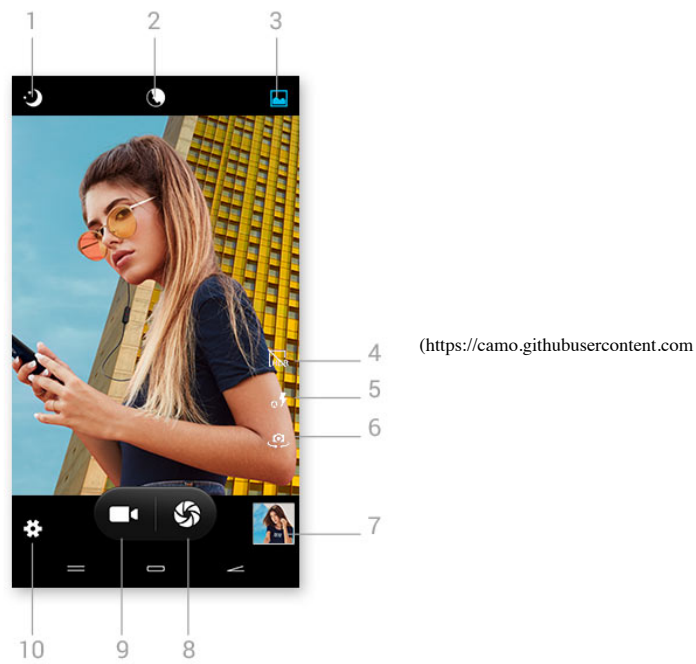
Video Player



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538643261643

- 1. Back to video list
- 2. Play/Pause
- 3. Share
- 4. Share via Bluetooth
- 5. Settings
- 6. Now playing
- 7. Video length
- 8. Progress bar
- 9. Elapsed time

Camera

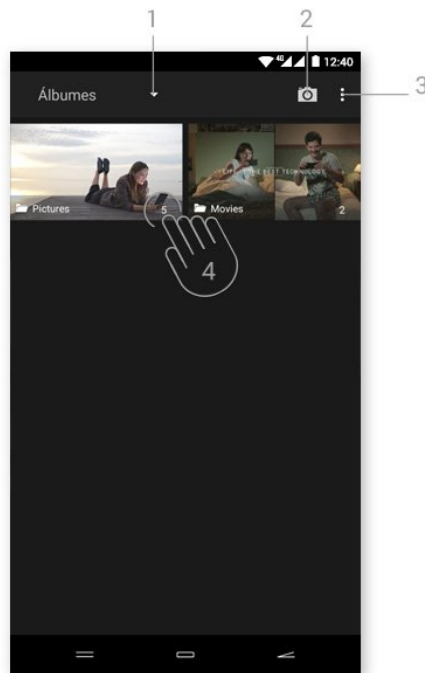


/74336be41840eb06f248df907d4ab805dacefd1c
/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323930392f3539626136613

1. Night mode
2. Beauty mode
3. Normal mode
4. HDR mode
5. Flash modes: Enabled, Disabled, Automatic
6. Switch between rear camera and front camera
7. Camera preview
8. Shutter button
9. Record button
10. Settings

Gallery

You will be able to view the pictures and videos stored on the device internal memory.



(<https://camo.githubusercontent.com/391e13e513c4276416975b19aba8bdf6c0738341/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323433362f3538646432346>)

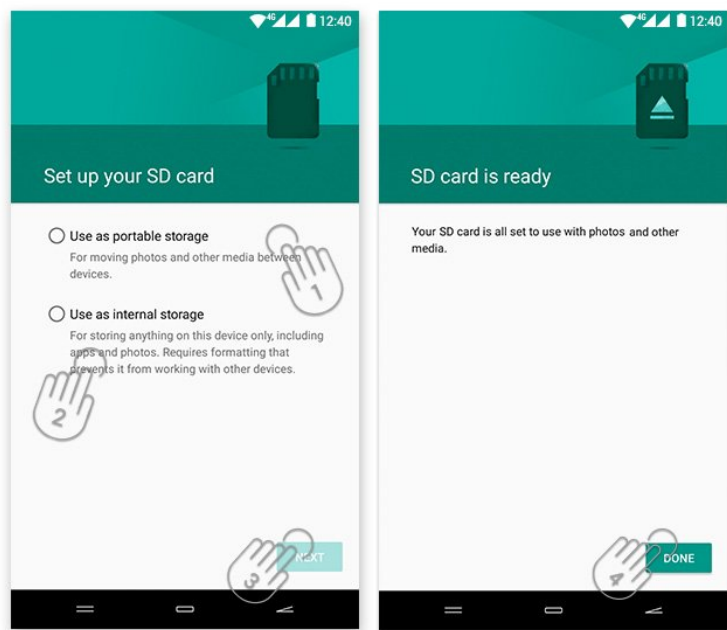
1. Display options
2. Camera shortcut
3. Options
4. Access folders/images

To view the previous/next image or album, slide your finger horizontally.
To return to the main desktop, press the Back or Home button.

MicroSD/USB

Your Energy Phone Max 3+ has a slot for microSD cards to expand your device memory. Turn off your device before inserting/extracting the card in order to avoid accidental data loss. It supports High Capacity (microSD-HC) and Extended Capacity (microSD-XC) card formats.

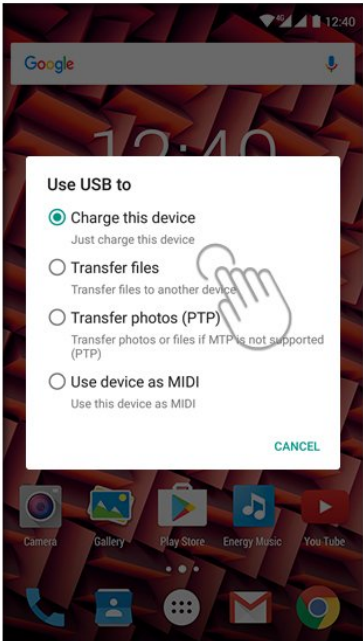
You will be able to set up your microSD card as removable storage or internal storage. If you set it up as removable storage, you will be able to store multimedia content on your microSD card. On the other hand, if you set up the card as internal storage, it will expand the device internal memory. You will not only be able to store multimedia content on the microSD card but also apps. In order to select this option, click on the notification that will pop up when inserting the SD card or go to Settings > Storage > Removable storage (or name of microSD card) > Settings > Storage settings.



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- 1. Use as portable storage.
- 2. Use as internal storage.

Your Energy Phone also includes a microUSB type B port with HOST and OTG functions. Enable HOST mode to transfer information from/to your PC to/from other devices. You only need to connect the cable that comes with the product to the PC to establish the connection and enjoy all mode functions.



(https://camo.githubusercontent.com

/5aa54084f622c48df65a2f4e41ac121f79d03a79/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f34323930392f3539626136616

OTG mode allows to connect external devices like keyboards, mice, external drives, etc., and charge other devices with battery.

Updates

Your Energy Phone Max 3+ has an Android™ operating system that can be reinstalled or updated if necessary. Updates will be carried out via OTA (Over-The-Air) by default, so your Energy Phone will automatically connect to our servers, will download the file and will install the new software as soon as an update is released.

You can also update your Energy Phone Max 3+ using your computer. The process is simple but has to be done carefully and only when is really necessary. If the device does not respond, restarts unexpectedly or you experience problems accessing the content stored on the internal memory, you should reinstall or update the operating system to the latest compatible version available.

Please follow these steps to install it:

1. Make sure that the battery of your Energy Phone Max 3+ is fully charged. If this is not the case, plug it into the external power source using the provided AC/DC power adapter and wait until it is fully charged.
2. Access www.energysistem.com/en (<http://www.energysistem.com/en>) from your computer.
3. Access the "Support" section and choose "Smartphone" in type of product.
4. Choose your Energy Phone model from the drop-down list that appears and then download the latest Android™ operating system version available.

Important:

Please make sure the operating system version you are downloading is intended for your model and serial number, otherwise the device could be damaged.

5. Unzip the file on your computer.
6. Open the downloaded text file and follow the instructions to install the new operating system on your Energy Phone Max 3+.

Safety precautions and SAR

Safety precautions

It is prohibited to use the phone in certain places such as airplanes, hospitals and service stations.

To reduce the amount of radiation use a hands-free kit, enable speaker mode, use a Bluetooth headset and do not make calls in places where the signal is weak (in the car, train or subway). Keep the phone away from sensitive areas like the belly of pregnant women, especially when making a phone call. If you have an electronic implant (pacemakers, insulin pumps, neurostimulators...) place the phone at least 15 cm away from the body and on the opposite side to the implant when making a phone call.

Do not expose your Energy Phone Max 3+ to temperatures or humidity outside the recommended range.

- Operating temperature: -20 to 45 degrees.
- Operating humidity: 65+/-20% RH

The power socket that you intend to use to charge the device battery should be easily accesible. You must place the device close to it.

Operating frequencies

GSM/GPRS/EGRS 900: Tx: 880-915 MHz, Rx: 925-960 MHz

GSM/GPRS/EGRS 1800: Tx: 1710-1785 MHz, Rx: 1805-1880 MHz

GSM/GPRS/EDGE 850: 824-849 MHz (not used in Europe)

GSM/GPRS/EDGE 1900: 1850-1910 MHz (not used in Europe)

WCDMA Band I: Tx: 1920-1980 MHz, Rx: 2110-2170 MHz

WCDMA Band VIII: Tx: 880-915 MHz, Rx: 925-960 MHz

LTE Band III: Tx: 1710-1785 MHz, Rx: 1805-1880 MHz

LTE Band VII: Tx: 2500-2570 MHz, Rx: 2620-2690 MHz

LTE Band XX: Tx: 832-862 MHz, Rx: 791-821 MHz

Wi-Fi: 802.11 b/g/n HT20: 2412-2472 MHz;

802.11n HT40: 2402-2480 MHz

Bluetooth 2402-2480 MHz

GPS: 1.57 GHz

FM: 88-108 MHz

Maximum output power:

GSM900: 32.99 dBm

GSM1800: 29.70 dBm

UTRA FDD: 24 dBm

E-UTRA FDD: 23 dBm

WI-FI: 9.78 dBm (EIRP)

Bluetooth: 4.47 dBm (EIRP)

Exposure information (SAR)

This device complies with the guidelines developed by the ICNIRP for exposure to radio waves. The unit does not exceed the SAR radio wave exposure limits. This unit measures the amount of radio frequency energy absorbed by the body when using a device. The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue. The test performed showed that the highest SAR value for this device when using it near the ear/head is 0.72 W/Kg.

Warranty

Energy Sistem Technology, S.A. is liable for any lack of conformity that exists at the time the goods are purchased during a period of 36 months. Batteries are excluded from the 36 month warranty, having a warranty period of 24 months.

This warranty covers any defects in workmanship or materials. This warranty does not cover any failure of the product due to accidents, misuse or alteration made by an unauthorized person.

The special 36 month warranty is valid for the European Union. For other countries please refer to the specific legislation or your local distributor.

Warranty procedure

Visit the Support section at www.energysistem.com/en/support (<http://www.energysistem.com/en/support>) and select your product to view the FAQ (Frequently Asked Questions), user manuals, drivers and updates available. You will also have the possibility to submit a query to the Technical Service or manage the warranty.

Alternatively, you may prefer to contact the distributor that sold the product and present the purchase receipt or invoice.

Important: This warranty does not cover any damage or loss of data stored on warranty products. Therefore, Energy Sistem's Technical Support will not assume any loss of the above mentioned information. It is recommended to make a backup of your data and remove this information from the device internal memory before sending the product, or send it only with the original data.

Specifications are subject to change without notice.

Trademarks

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